

AUDITING AS A DRIVER FOR PERFORMANCE

Presented by

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shape the future

Issue 1: 041008-BSI



Our Goal

- **Building Better Businesses**



Contents

- Business plans as drivers
- BSI, Inc.
The Partnership Approach to registration
- Questions



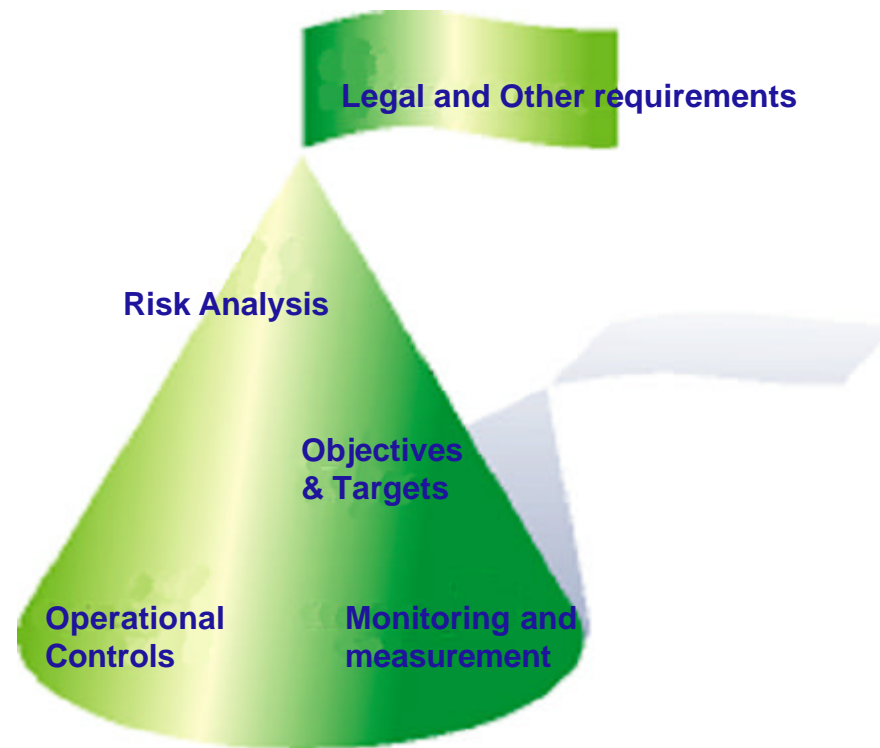
BSI - The Registrar's Perspective

- Looking for overlap and connecting the dots
 - Quality system perspectives
 - Indirect operations
 - Planning for Sustainability
- Benchmarking, *not* consulting
- Raising the bar to achieve improvement



What are we REALLY doing?

KISS!



This illustration shows the real heart of the EMS, with all other requirements being support of the EMS.

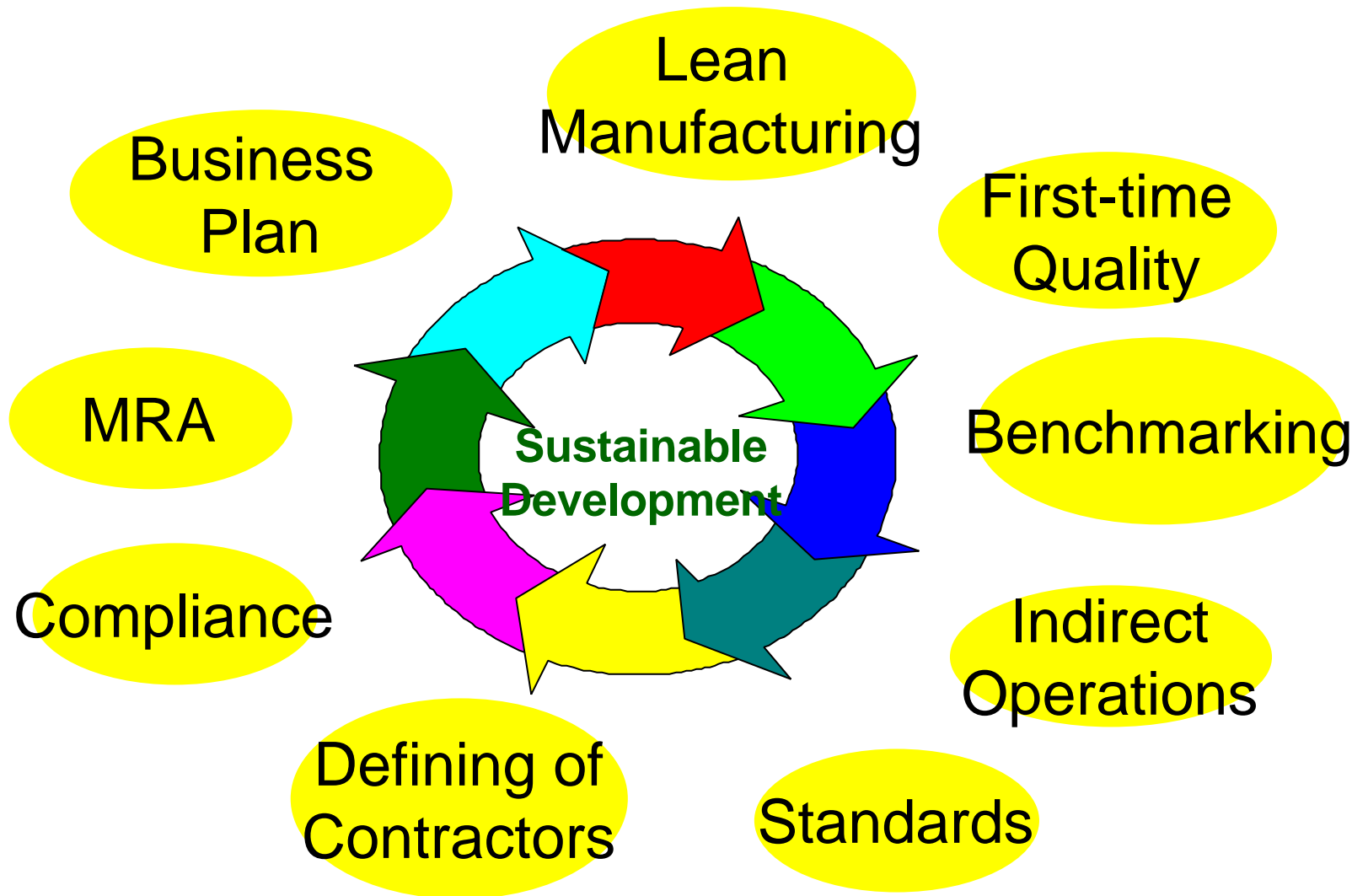


Process approach

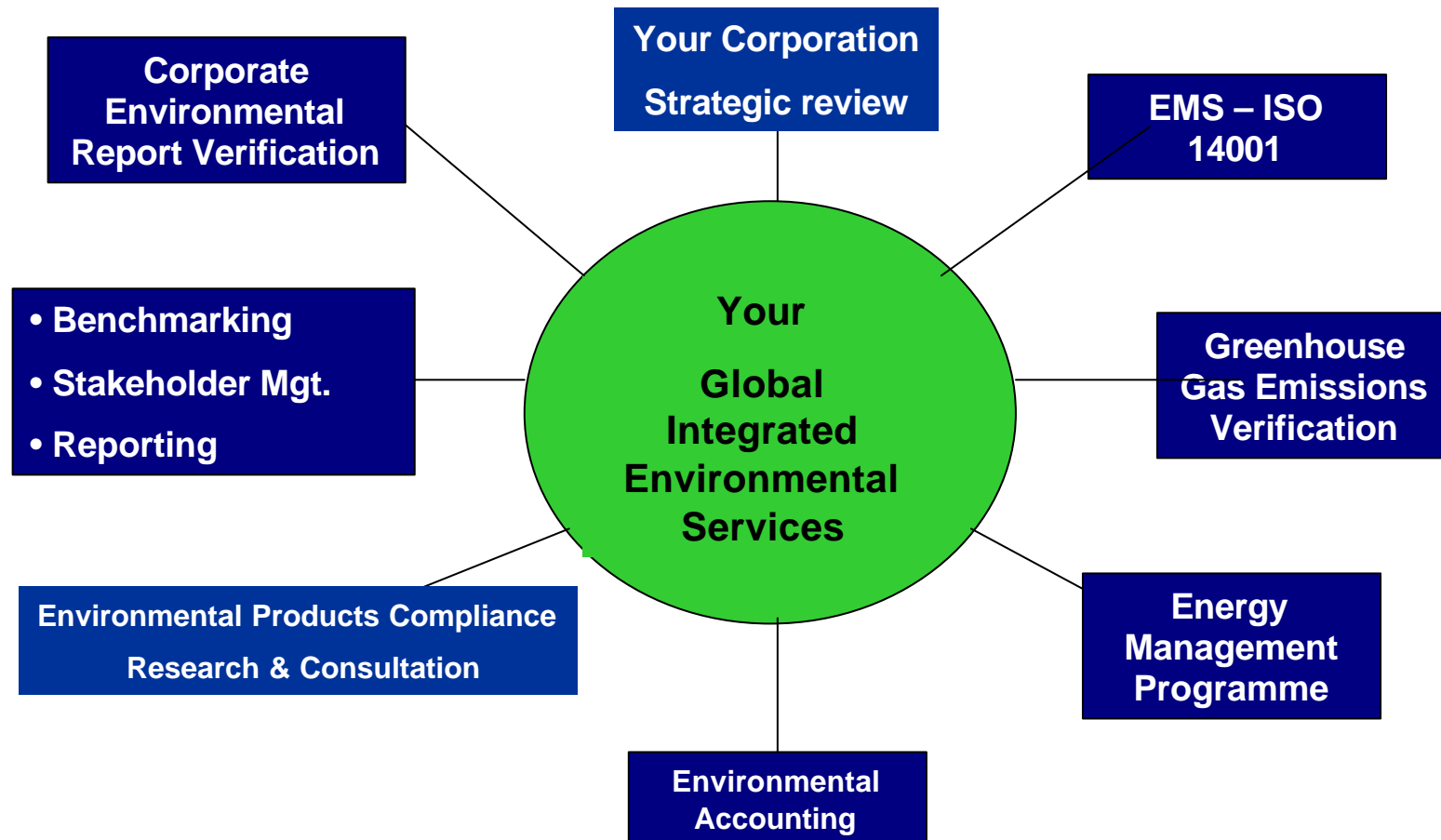
- NO checklist!
- Environmental Medium—
Air, Water, Chemicals, Energy,
Material Use, etc.
- PDCA
- Initiatives



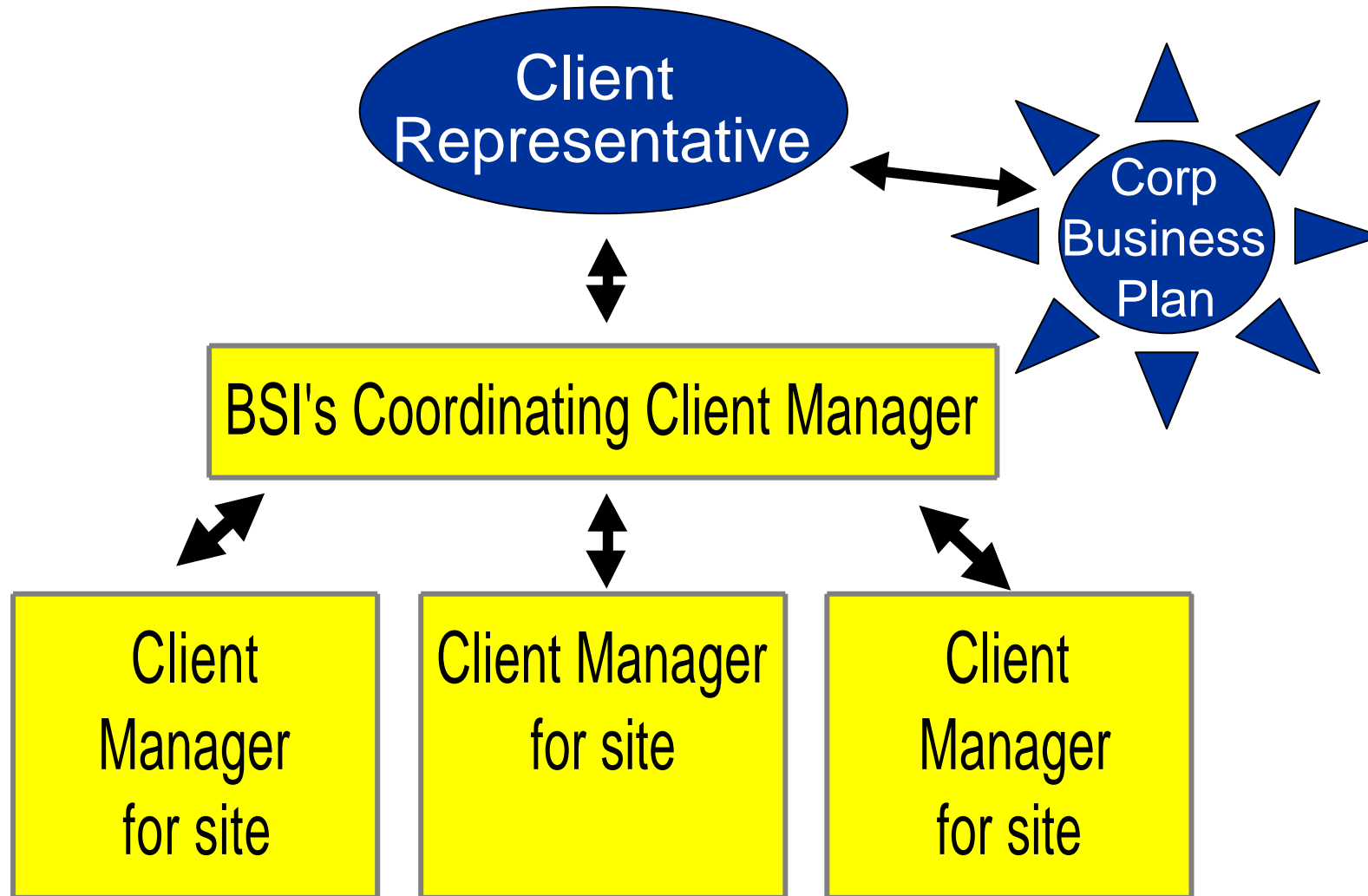
Audit trails



IMS: Value added



Project Team Approach



Criteria driving the audit process

- **Accreditation Body Requirements**
 - ISO/IEC Guides 66
 - IAF Guidance
 - RAB R1 and E3
 - Requirements of Standard(s)
- **Regulation**
- **Government Initiatives**
- **Client's Goals**
- **Corporate Requirements**
- **Industry Initiates**
- **Progress**



Client Perspective - Delivery Needs

- Environmental Experience
- Technical Industry Experience
- Assessing Experience
- Regulatory Understanding
- Cultural Sensitivities and Understanding—people, business and industry



New Methodologies

- Project management performance
- Trend Analysis
- Analysis to business plan



Client - Registrar Partnership

- Supporting our Clients' commitment to sustainability
- Working together to realize sustainable business practices
- Applying credible and ethical assessment services
- Adding value to our Clients that will be reflected in value to customers, shareholders and business partners



The Right People, The Right Skills, at The Right Time!



Questions & Answers



shape the future

