

# PROFESSIONAL ACCREDITATION

*An Insurance Industry Perspective*

## CUNNINGHAM LINDSEY CANADA LIMITED

ENVIRONMENTAL SOLUTIONS  
DIVISION

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## ISSUES FOR INSURANCE

- Is the consultant or contractor qualified?
  - By training?
  - By experience?
  - Who has verified that?

## Insurance Perspective

- Does the contractor or consultant keep current with their field?
- If I have a problem with a consultant, who can I complain to?

## Insurance Industry Perspective

- If a consultant is unqualified or incompetent, how can that be readily communicated?

## Insurance Perspective

- Several approaches are used:
  - History of Accomplishment-Personal Relationships
  - Brochure and Credentials
  - Insurance Coverage
  - Professional Society Membership, especially one that has a code of ethics
  - Professional Accreditation Society membership

## Insurance Industry Perspective

- Professional Accreditation Society
  - Exam
  - Peer Review
  - Continuing Education
  - Re-accreditation
  - Code of Ethics
  - Disciplinary Process

## Insurance Industry Perspective

- THIS IS AN EVOLVING PROCESS
- MOVING TO INSURED CONTRACTORS/CONSULTANTS WITH ACCREDITATION FOR WHAT THEY DO.
- CEAA IS AN EXAMPLE NATIONALLY, APEA IN NOVA SCOTIA