

# Selecting and Working With Auditors

**Jack MacGregor**

**Kevin Dunn**

**Agrium Inc.**

# Key Considerations

- **Selecting the right person for the job**
- **Keeping the audit under control**
- **Getting the final product**
- **Returning value to the company**

# The Right Person is:

- **Familiar with the activities to be audited**
- **Familiar with applicable regulations**
- **Experienced in auditing**
- **Skilled at working with people**
- **Disciplined, motivated, organized and thorough**
- **Independent**
- **Certified**

# Agrium Auditor Development

- **In-house training courses**
- **Coaching and on-the-job training**
- **Lead auditor courses**
- **Technical and regulatory seminars**
- **Participation in CEAA, BEAC and Auditing Roundtable conferences and activities**

# Keeping Control

- **Obtain good audit protocols**
- **Deal with distractions and auditor idiosyncrasies**
- **Un-ruffle feathers**
- **Maintain focus and attention**
  - Both auditor and auditee
- **Smooth the closing meeting**

# Auditors

- **Lark**
- **Know-it-all**
- **Inquisitor**
- **Cavalier**
- **Techno-phile**
- **Lost in the wilderness**
- **Holier-than-thou**
- **Procrastinator**



# Getting the Final Product

- **Avoiding audit report time lag**
  - **Auditors must complete entry of their findings into a computer database while still on site**
  - **Agrium's computer database organizes and prints the findings**
  - **Agrium uses a standard template for the report's introductory sections**

# Returning Value

## **Agrium's audit process:**

- **elevates the knowledge levels of both auditor and auditee**
- **provides opportunities for “team-building” and job enrichment**
- **motivates auditors to pay better attention to the issues when they return to their own facilities**
- **promotes improved EH&S performance at both the auditors' and auditee's facilities**